

5 easy steps to Palliative Care with Bundaleer

Follow our 5 key steps to ensure that you have the correct information and documentation for application into Palliative Care.

1 Are you eligible?
If you are considering moving into Palliative Care, you will first need to make sure you have had an ACAT Assessment which will determine the level of care you require and help us determine whether the Cameron Street or Johnstone Street Facility will be the best choice for your needs. To organise an ACAT Assessment you can request one directly via the [My Aged Care website](#) or phone 1800 200 422.

2 Take a tour of the Bundaleer facilities
Make an appointment with our team to discuss whether you are looking for Palliative or fulltime care. You can also take a tour of both the Cameron Street and Johnstone Street facilities to determine which one will best meet your needs. At this point we will discuss bed availability, financial arrangements and your next steps.

3 What do you need to pay?
The Australian Government pays for the bulk of aged care (including Palliative Care) in Australia. But, as with all Aged Care Services, it is expected that you will contribute to the cost of your care if you can afford to do so. How much you pay depends on your financial situation.

We will also make sure you and your family understand the different types of care as well as the associated costs depending on the level of care provided by your ACAT Assessment.

[Latest Fees and Charges Guidelines 1 July 2017 \(download pdf\)](#)

4 How to apply for Palliative Care
In order to apply for a place at either one of our Aged Care facilities you will need to complete a **Residential Care Application** form. The application form can be found in your Bundaleer Residential Care information pack. If the form is signed by your Power of Attorney you need to ensure that you also attach the relevant authorising documentation.

5 What is it like to live in the Bundaleer Palliative Care facilities?
When you move into Bundaleer there will be new routines, new surroundings and new people all living together under one roof get used to. But you will have help on hand to assist with any day-to-day tasks that you need and there will be plenty of social activities going to keep you busy. You'll get to choose what you want to do each day and you will continue to have control over your personal matters.

Our staff will respect your privacy, and your friends and family will be able to visit at any time. And as long as your health allows, you'll be able to go on holidays, visit friends and come and go as you wish. You won't lose the right to vote, or any other rights you enjoy as a citizen. You also won't lose the right to control your own financial affairs and possessions.

We appreciate that this can be an overwhelming time so the friendly staff at Bundaleer are only too happy to assist you in any way they can. Call us on (02) 6858 2811 to let us know how we can help.